CRI *Enterprise* *Application* *Center* Gen5

A *"Personal Cloud"* path forward for ASP4200 (Pod Fx) migrations, Avaya Experience Platform (AXP) Connect, and on-premise solutions.

CRI Enterprise Application Center (EAC)

- Data Center reference architecture for deploying Enterprise UC &CC applications
- Full Turnkey Integrated Stack Solution purpose built for your environment
- **Avaya fully supports the offer and has selected it as the going forward platform to replace the ASP4200 (Pod Fx).**
- https://sales.avaya.com/en/pss/cri-enterprise-application-center-platform

CRI EAC Architecture

- Dedicated Data Switches
- Compute SLED Servers – 48 Core Xeon Gen4 CPU's
- SAN – SSD Storage with up to 182 Tib per Array
- Hardware is redundant with dual power & controllers
- VMware Enterprise Plus with vMotion, DRS & VM HA
- N+1 standard for full resiliency

CRI EAC Value

- The only Purpose-built Integrated Stack Solution for Real Time Applications
- Modern Data Center architecture
- Deploy Production, Lab and Dev Ops on a single platform
- Sized to provide the ability to upgrade seamlessly
- Non-Avaya 3rd Pary applications compatible
- CRI has the most experience at delivering Avaya virtualized applications, longer than any in the industry
- Buy it from CRI, Avaya BP or Avaya direct

Support

CRI Care – Each CRI EAC includes 3-year support for all the hardware and software components (billed annually).

Includes:

- 4-hour business day response
- Same business day replacement
- Service affecting patching
- Annual patching review
- Certificate review at year 2

CRI Care + (plus) – Optional real time alarming and ticket creation.

- Alarm notifications to Customer or BP NOC
- Includes 3-month CRI Insights trial
- Available 3rd party NMS integration

CRI EAC application support

- All Avaya applications supported on VMware
- All 3rd party applications that are VMware certified

CRI EAC Deployment

- Built to customer specifications
- Burned in and staged with pre-loaded IP's
- Avaya OVA's deployed with base config
- Configured SAL for access
- Fully tested at the infrastructure level
- Ready for applications to be configured

For more information

- Visit the CRI website at http://www.crinj.com
- Contact your CRI sales associate, Business Partner or Avaya Account Manager