



**CRI UCloud®**



**CRI UCloud® is our reference architecture for our virtual solutions. UCloud® simplifies complex networks and reduces infrastructure costs and delivers a radically different approach to enterprise communication.**

UCloud® enables faster and easier deployment of real time communications capabilities such as voice, video, messaging, and presence. As a result, productivity and business agility can be increased.

The flexibility within this architecture is tremendous, depending on the customer's needs full redundancy, fault tolerance and disaster recovery are available options. Aimed at enhancing operations, virtualization serves as a means for consolidation of IT resources and is a critical strategy in infrastructure consolidation.

**Improve business agility  
Reduce costs  
Meet your green initiative  
Increase productivity  
Offers UC “as a Service”**

**By creating UCloud® we have simplified the journey from virtual appliance to a total cloud solution. As your business transforms, UCloud® accommodates expansion and differing needs with flexibility and without any hardship to you. We are reinventing IT through your eyes, and fulfilling your needs in real time.**

**Simplifying the Complex  
It's what we do best  
[ucloud.crinj.com](http://ucloud.crinj.com)**

## CRI Virtual Solutions include



**CRI Integrated Servers - each appliance *IS* delivers a suite of applications all on a single 1U rack-mounted server using industry standard virtual technology.**

### ***IS-ACE***

- 1 U Server
- Pre-implementation planning
- CRI will ship a pre-configured server for a fast efficient installation
- Remote installation-business partner or customer responsible for rack and stack
- Uses standard Avaya ACE licensing (\*licensing provided by Avaya or Business partner additional charges may apply)
- Supports up to 4,000 users
- Provides up to 30 hours of CRI's All Inclusive 24/7 Support:
  - Should customer request use of all available applications, this integration may require additional support hours.
- All licenses and warranties are transferred to the customer
- Supports integration with OCS or Sametime
- Provides full use of all deployed ACE applications

### ***IS-UC***

- 1 U Server
- Pre-implementation planning
- CRI will ship a server pre-configured with up to 500 users
- Remote installation- business partner or customer responsible for rack and stack
- Uses standard Avaya licensing for AE Services, one-x Portal & Mobile
- Supports up to 500 users
- Provides up to 30 hours of CRI's All Inclusive 24/7 Support:
  - This includes but not limited to training, consulting, app integration such as, the "Click-to-Call" integration with Microsoft OCS or IBM Lotus Sametime desktop IM clients, etc
- All licenses and warranties are transferred to the customer
- Provides full use of all deployed UC applications (\*licensing provided by Avaya or Business partner additional charges may apply)
- CRI's IS-UC Supported by Avaya Services. Internationally available through authorized BP.

### ***IS-Messaging***

- Global offer with full Avaya Services Support
- 1 U Server
- Pre-implementation planning
- CRI will ship a pre-configured server
- Remote installation-business partner or customer responsible for rack and stack
- Uses standard Avaya licensing for MM5.2
- Supports up to 144 ports
- Provides up to 30 hours of CRI's All Inclusive 24/7 Support:
  - This includes but not limited to training, consulting, app integration, etc
- Supports integration to one-X Portal, one-X Mobile
- Additional Integration options include:
  - Outlook Thick Client-Visual Voicemail for mobile phones (requires one-X Mobile) - Lotus Notes Client-Custom integrations

### ***IS-Conferencing***

- 1 U Server
- Pre-implementation planning
- CRI will ship a pre-configured server
- Remote installation-business partner or customer responsible for rack and stack
- Uses standard Avaya licensing for MX 5.21
- Supports up to 750 ports capacity
- Provides up to 30 hours of CRI's All Inclusive 24/7 Support
- All licenses and warranties are transferred to the customer
- Provides full use of all deployed Conferencing applications (\*licensing provided by Avaya or Business partner additional charges may apply)
- Supports integration with one-X Portal, MS Live Meeting, IBM Lotus Sametime or Adobe

## CRI Virtual Solutions include



**CRI Application Center - The Enterprise Solution provides a “Private Cloud” computing environment for the Avaya UC Application Suite & related 3rd party applications.**

### Key Features and Benefits

- Provides a “Private Cloud” computing environment for the Avaya UC Application Suite & related 3rd party applications
- Preserves all active communications, including voice, video & data in a Fault Tolerant (FT) environment.
- Experience seamless server failovers, application migration & upgrades with zero downtime
- Dramatically reduce costs & increase functionality compared to traditional (N+1) solutions
- Stackable architecture for increased capacity & functionality
- Fully supports Disaster Recovery (DR) configurations
- Ability to add “utility” servers in the stack for beta testing and/or upgrades before migrating to production environment
- Reduces customer’s licensing requirements by 50% over traditional (N+1) solutions
- Highly reliable storage technology

## YOUR CRI CONNECTIONS

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