



# CRI- A vital part of your success

You have a choice- choose the best

**Presented by CRI**  
**Rooted in Legacy Telecommunications Products**



# Who is CRI?

Communication Resources (CRI) is a team of intelligent professionals dedicated to providing our customers and partners with the highest quality and most innovative solutions in real-time communications available today!  
Celebrating 25 years of Excellence



# Customer Advantage

- Customer focused
- Fast, nimble, global
- Flexible turn key delivery
- Needs-based customer solutions



# Partner Advantage

- **Help Win New Business**
- **Tackle any sized project**
- **Simplify the complex**
- **Fulfill gaps in technical expertise and resource constraints**



# Total Advantage

- Experts in implementing Real-Time Communications
- Experts in delivering Virtualized Infrastructure
- Staging as a Service





# You + CRI Advantage

- Increase service revenue
- Meet high demand commitments
- Illuminate virtualization opportunities
- Expanded array of cost effective services



# CRI Core Competencies

## Avaya Aura Core

Communication Manager  
Session Manager  
System Manager  
SBC for Enterprise  
SAL  
WebLM  
Utility Services  
Avaya Networking: Fabric Connect

## Messaging

Esna Office Linx  
Avaya Aura Messaging  
Avaya Modular Messaging  
Avaya Message Networking  
Octel 250/350 and 200/300

## Unified Communications

Avaya AES  
Avaya Presence  
Avaya CES  
Avaya One-X Speech  
Avaya One-X Mobile  
Avaya Communicator for ...  
Avaya Multimedia Messaging  
Engage Development Platform

## Conferencing

Avaya Aura Conferencing  
Avaya Meeting Exchange  
Scopia  
Avaya Call Recording

## Contact Center

CC Elite / EMC  
WFO/WFM



# Thank you

We look forward to sharing future success!



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