



CRI Enterprise Application Center

Create a "Private UC Cloud" for your enterprise with greater functionality & reliability while lowering TCO over traditional deployments

What is "CRI Application Center"

- Data Center reference architecture for deploying mid-large Enterprise/Private cloud applications
- All aspects of the offer are flexible & customizable

What is the basic "Data Center Architecture"

- 2 Host Servers – Memory and CPU resources
- 1 SAN - Common Storage
- All hardware is dual power & dual controllers
- Dedicated Data Switch – (Redundancy recommended)
- Virtual machines – VMware Enterprise Plus
- Typical configuration is N+1 or 2 for full resiliency
- All designs include capacity for future growth

What are the Key Customer Business Drivers and Features

- VMware is a part of your Enterprise strategy
- Disaster Recovery site requirements or future plans for DR
 - No need to buy additional DR licenses
 - Test your DR readiness with no production disruption
 - Flexible with CPE or potentially hosted infrastructure
- Voice Enterprise applications that are mission critical to your business needs
 - High Availability standard feature
 - Fault Tolerant, Call preserving state-full failover capability
- Minimal downtime upgrade capability using snapshots and vMotion
- Virtual LAB environment for testing
- Stackable architecture for increased capacity, flexibility, and functionality
- 3rd party application integration without need for additional standalone servers
 - Examples: Mutare, Starfish, Redsky, etc...
- Built in Managed Services Offer option
 - Application monitoring
 - Change management

What type of Support is offered

- Avaya fully supports this offer and platform.
- CRI Care** - CRI offers multiple Options of Support to meet the needs of your business. Each offer is based upon the Service Level required and the applications and products deployed within your organization. CRI Care choices offer complete flexibility ranging from a traditional T&M style offer to an all-inclusive premiere package.

CRI Enterprise Application Center supports what applications

- All applications that Avaya supports on VMware
- All 3rd party applications that are VMware certified

CRI Enterprise Application Center Deployment Options

- Staging as a Service with all options:
 - Procurement of hardware and/or VMware lics
 - Implementation of all or some of the applications
 - Full turn-key implementation & deployment

What is the geographic availability

- North America and Canada are the primary markets.
- Outside of the US needs to be worked on a case by case basis to validate the ability to ship hardware in that country.

What Vertical Markets does this favor

- This offer benefits across all verticals looking to reduce their hardware footprint and more efficiently deploy & support these applications in their network enterprise.
- Markets that require their voice Enterprise to be highly resilient and experience minimal downtime for any reason.

For more information

- Visit CRI website at <http://www.crinj.com/contact.php>
- Contact your CRI sales associate or your Business Partner