



Avaya Aura Conferencing 7.2 FAQs

Avaya Aura® Conferencing 7.2 is the next generation unified multimodal multimedia collaboration application. It is an on-premise SIP based collaboration solution that provides audio, HD video, and web collaboration capabilities

Key Features and Benefits?

- Extend scalable multimodal collaboration to tens of thousands of workers anywhere
- Fraction of the cost of other solutions
- Gain the full benefits of the SIP-based open platform and provides on-net calling
- Reduce trunking costs
- Enable global access and intelligent routing

How scalable is AAC7.2?

Avaya Aura Conferencing 7.2 may be deployed as a single server configuration or with multiple servers in a distributed architecture. It utilizes multiple servers to provide a higher capacity solution of up to 7,500 concurrent audio, web, HD sessions and offers multiple design and redundancy options.

What are my support options?

CRI offers multiple Options of Support to meet the needs of your business. Each offer is based upon the Service Level required and the applications and products deployed within your organization. CRI Care choices offer complete flexibility ranging from a traditional T&M style offer to an all-inclusive premiere package. Within each option there is a common understanding about services, priorities, responsibilities, guarantees, and products covered.

* Please contact a CRI Sales Representative for additional information and pricing—
Or call 1.800.648.0889 or email contracts@crinj.com

What are the customer requirements?

SMGR 6.2 SP4 with latest patch releases in PLDS

SM 6.2 SP4 with latest patch releases in PLDS

CM 6.2 SP5 with latest patch releases in PLDS

What is the turnaround time?

After the customer planning meeting has been conducted and the contract is signed installation will occur

*typically 2-4 weeks

Avaya Aura Conferencing 7.2 FAQs (*continued*)

Key Competitive Differentiators?

- Heredity/leadership. Avaya has led the conferencing industry for over 20-years, dating back to Multilink/Spectel. It offers very high capacity conferencing with a full range of conference types operating concurrently and has been a SIP-based application for over 6-years.
- Intuitive Flare Experience unifying collaboration & communication
- Tightly integrates with Avaya Aura providing communications IM, presence, email, content sharing
- Adherence to standards
- Supports mobile devices with native clients
- Optimizes network bandwidth usage with SVC and auto cascading to lower WAN usage
- 100% on-premise multimodal conferencing
- Architected for high performance and scalability

Pricing

Contact your CRI sales associate either directly or through your customer's Business Partner. CRI Sales Associate information can be found at: <http://www.crinj.com/contact.php>

What is the geographic availability?

Globally

How do people engage CRI for this?

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Should you require printed matter or a power point presentation please contact Heidi E. Fulton at heidi.fulton@crinj.com or phone me 732-974-4371