



-Partnering for Success-

Octel Migration to MM EXCH

Requirements:

Customer needed to double their HQ users and consolidate voice mail and e mail distribution lists. Very interested in concept of UM.

Solution:

- Customer's IT staff spent a day at CRI Lab/HQ reviewing MM EXCH and technical requirements.
- Replaced their Octel 250 with Modular Messaging for Exchange with 3,000 clients.
- All distribution lists administered in MS Exchange. Leaveraged an existing MN S3210 and maintained voice mail network continuity.

Benefits:

- Retained a large and growing pharma company as a customer and an Avaya user.
- Customer has a Nortel switch and an all Cisco network. Call Pilot was a serious contender but Nortel's solution was an integrated solution.
- Modular messaging for Exchange entails "true" unified architecture.
- MM Exch supports Aria TUI which eliminated high training expenses
- CRI Hawk monitoring the VMD

Working together to be THE Solution