



-Partnering for Success-

MM/Exch with Citrix Requirement

Requirements:

Installation of a centralized 5,000 user Modular Messaging for Exchange System in a Citrix environment.

Solution:

CRI worked with Avaya to test and patch the MM Outlook Client for operation on a Citrix server. CRI's "living Lab" was used to emulate the client's specific Citrix solution. CRI implemented the solution and worked with the customer on the Citrix configuration. CRI will provide ongoing support for the customer via our Partner.

Benefits:

Modular Messaging not being supported in a Citrix environment was a show stopper for the customer. CRI professional services = win for customer and Partner.

Requirements:

Customer required and install of MM with Exchange store. Challenge was 80% of the users were on 40 Citrix servers

Solution:

CRI worked with Partner to provide the required proof of concept demonstrations of the technology using the CRI Lab and Production applications. Once the customers IT department completed their review the order was placed. Solution will be supported by Partner working with CRI.

Benefits:

Customer was able to implement the solution the way they wanted and leveraged their investment in Citrix and other existing infrastructure (something IT managers always seek to accomplish).

Working together to be THE Solution