



CRI
First in
Industry

CRI

-Partnering for Success-

MM/EXCH Custom Deployment

Requirements:

Multi-national firm with locations that have distributed communication and email facilities would like to have Modular Messaging for Exchange and realize a centralized model for voice systems management.

Solution:

Install MM for Exchange at each location, with all systems joined in a single Voice Mail Domain (VMD).

Benefits:

Each location retained it's independant phone and exchange system with the following benefits:

- ❖ Centralized Management through single Voicemail Domain
- ❖ Centralized Tracing and Caller Applications management
- ❖ Centralized Help Desk and Knowledge Base support

Working together to be THE Solution