



CRI is proud to announce support for integrating your IBM Lotus Sametime customers with the Avaya Application Enablement Services (AES) enabling users to click to “communicate” & view rich telephony presence.

Improve Customer Productivity with Click-to-Call & Presence from your IBM Lotus Sametime Client

Suitable for all IBM & Avaya customers

Low Budgetary Commitment with Fixed Price

Typically a 1 Day Install

Includes 2 hrs of Training

Live demos available

Provides Click to Communicate from your Sametime desktop client as well as other IBM Lotus and Microsoft applications

Avaya Licenses Included with purchase of All-Inclusive ACM 5.x Enterprise

Provides real-time Telephony Presence on your desktop

CRI with our expert professional services will provide the integration support required to greatly expand the value of the customer's IBM Lotus Sametime enterprise environment by integrating to the Avaya AE Services platform. This allows IBM desktop users to quickly see the rich and robust set of “click to communicate” features provided by Avaya with seamless integration into their Sametime desktop environment. Sametime users will be able to see who is on the phone through Avaya's integrated telephony presence feature, even when that user is not logged into Sametime.

How do I get this to my customer?

Contact your CRI partner for pricing, scheduling & SOW's
<http://www.crinj.com/contact.php>

CRI is a leader in UC Services, an Avaya Gold DevConnect and Avaya Gold Business Partner, and a member of IBM PartnerWorld. CRI has the experience and expertise needed to bring the full benefits of Lotus Sametime to the customer's enterprise network.

Partner for Success!