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FOR IMMEDIATE RELEASE

CRI is proud to announce our ability to deploy and support IBM Lotus Sametime integrations with the full suite of Avaya’s Unified Communications products

LOTUSPHERE, ORLANDO, FL. January 18, 2009 – CRI is a leader in UC Services, an Avaya Gold DevConnect and Avaya Gold Business Partner, and a member of IBM PartnerWorld. We provide expert professional services to ensure that your integration of the IBM Lotus Sametime click to call solution goes smoothly and on schedule.

CRI is expanding our UC practice to include Lotus Sametime, enabling us to work together on many unified communication installations. The services offer will include AES integration and full post migration support. CRI has the experience and expertise needed to bring the full benefits of Lotus Sametime to the customer’s enterprise network. The customer will experience a skilled team of professionals serving their needs.

Scott McKechnie, who led the development of the Avaya AES software says,
"The Avaya AES provides powerful telephony integration with presence to the Lotus Sametime users in a seamless manner, allowing a simple click to call operation to your enterprise contacts. CRI is excited to add this offer to its UC portfolio of professional services, bringing a wealth of experience to the table"

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CRI (Communication Resources, Inc.) is more than the messaging company we are the Premier Unified Communications Specialists. For the past 18 years we have supported Octel messaging systems and in 1997 deployed the very first Avaya Unified Messaging solution. CRI is an Avaya Gold Business Partner, an Avaya DevConnect Partner, a Microsoft and IBM business partner. We focus on system integration for the entire Avaya Unified Communication Solutions product portfolio. CRI engineers are certified in the complete Avaya suite of products and they specialize in standard and non-standard implementation including Citrix and VMware environments.

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