



FOR IMMEDIATE RELEASE

Common Voices Completes Voicemail Migration Project for a Large US Federal Agency

Boston, Massachusetts, December 29, 2010 — Common Voices, the leading supplier of carrier class migration solutions, announced today that they have successfully completed a voicemail migration project for a large US Federal Agency.

Common Voices' patented voicemail migration process is the only available solution for migrating complete subscriber information, including voicemail messages, voicemail greetings and automated attendant call trees, from legacy voicemail systems onto new, next-generation platforms. Working discreetly, this message agent transfer solution is designed to provide seamless infrastructure protection, as it automates the provisioning of new IP voicemail systems, preserving end-user profile settings.

Communication Resources Inc, the premier Unified Communications Specialist, worked in collaboration with Common Voices to affect this successful migration project. "We contacted Common Voices because our customer wanted a seamless migration to their new IP voicemail system," said Gil Engles, Vice President of Sales at CRI. "Common Voices worked with us and the agency to make sure that the migration schedule matched their needs, as well as the needs of their Tier 1 service provider. The agency is very happy with the result. Not only was this joint project completed on time and on budget, no content was lost, nor did they have the burden of setting up call trees and CRI was able to continue to provide the highest level of customer service while Common Voices' fail-safe migration process worked seamlessly behind the scenes."

Trademarks are the property of the respective trademark holders.



About Common Voices (www.CommonVoices.com)

Based in Boston, MA, Common Voices, Inc. is a communications software and professional services company. It develops voice and enhanced services applications for next generation VoIP, wireless and wireline carriers. These applications solve customer service challenges and generate new sources of revenue. The Company also provides hosted services and helps carriers manage network upgrades through its patented migration capability that moves voice and data content between networks, disparate systems and even different operators.

About Communication Resources, Inc. (www.crinj.com)

CRI is the premier Unified Communications specialist.

For the past 20 years they have focused on the application side of communications providing cutting edge solutions to their customers while offering exemplary service and unmatched results. CRI is a system integrator, a gold dev-connect partner for Avaya and partners with IBM, Microsoft, Citrix, and VMware.

For more information, contact:

Common Voices Inc.

Tom Ellam

(617) 286.1664

tellam@commonvoices.com